



## Your Extended Guarantee

To obtain your additional protection under this extended guarantee the Warranty Registration Certificate must be completed, detached and returned within 14 days of purchase. Please retain your portion of the Warranty Certificate for future reference. This product is guaranteed for 12 months from the date of original purchase.

This guarantee is offered subject to the following provisions:

1. No goods are to be returned to your supplier, they are unable to provide service or replacement under any circumstances.
2. Any goods to be returned to us must display a valid RMA number which has to be issued by our Returns Department; otherwise the goods will be refused.

All parts are guaranteed for a period of 12 months against manufacturing defects. This guarantee will be invalid if:

1. The product has been poorly installed, badly maintained, incorrectly used, serviced by unqualified personnel, had an incorrect voltage applied, been accidentally or deliberately damaged, been tampered with by unauthorised persons, for any reason. If the system has been opened, proof of workmanship by qualified personnel may be required.
2. An underpowered system is used in too large a room - then this will not cover compressor failures under warranty.
3. The product has been uninstalled by unqualified personnel.

Martin Industries Ltd disclaims any liability for incidental or consequential damages or costs, howsoever caused. This guarantee is only available in UK mainland (excluding Northern Ireland, The Channel Islands, Isle of Man & Scottish Islands).

A charge may be made if: goods are returned where no guarantee card has been received, it is received outside the relevant period, or the product is returned to us with no fault found, or if the fault relates to misuse or negligence as set out above (which is explicitly not covered under this guarantee).

No responsibility can be accepted for any damage caused in transit. It is your responsibility to ensure the goods are suitably packaged to travel via courier services back to us. We will arrange collection and subsequent return at our cost provided the unit is correctly covered at the time under the terms and conditions of guarantee.

We reserve the right to repair, replace in part or fully any item(s), which we deem to be faulty, or even the entire system, at our discretion. Please note we will not be responsible for any installation charges that you may incur. In the event of a hardware fault, please check all connections, (very carefully, as we do not cover broken or damaged connectors), electricity supply and fuses.

If you do have a hardware fault then please call the telephone number overleaf where our operators will take all the necessary details for fault diagnosis. They will also confirm your personal and system information and arrange a call back from our Service Engineers within 8 working hours (9am to 5pm, Monday to Friday, Excluding Public and Bank Holidays)

As we operate a policy of continual product improvement and technological advancement we reserve the right to change product models and/or specifications/design from time to time without further notice. We reserve the right to amend any or all of these Terms and Conditions and their method of operation at any time without further notice.

Air Conditioning Centre is a Division of Martin Industries Ltd Group of Companies.

Business Reply Plus  
Licence Number  
RRJH-KEHL-LLXZ



10 Milton Business Centre  
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PLEASE DETACH THIS PORTION, FOLD ALONG THIS SOLID LINE AND SEAL BY THE GUMMED EDGES.

**FREE 18 MONTH GUARANTEE**  
See over for details